



Animal Welfare Policy

Introduction

Teardrop Hotels is committed to treating all animals with care and respect. We aim to promote animal welfare through our operations and partnerships. This policy, guided by the principles of the Five Domains Model, outlines our commitment to ethical practices.

Scope

This policy applies to:

- Animal experiences recommended to guests
- Partnerships with ethical animal attractions
- Staff training on animal welfare
- Marketing and promotions

Our Commitment

1. Unacceptable Practices

We strictly prohibit:

- Animal abuse or neglect
- Poor living conditions
- Forced performances or unnatural behaviours
- Activities that harm or stress animals
- Tourist interactions with wild animals without proper safety measures
- Feeding live vertebrate prey to animals
- Feeding of any wild animals (not to be confused with domestic animals)
- Canned hunting and unlicensed zoos
- Euthanasia unless done humanely by professionals

2. Ethical Animal Experiences

- We offer only ethical animal experiences that ensure animal welfare and educate guests
- We work with suppliers who meet our welfare standards and periodically assess them for compliance

3. Staff Training

- Our staff undergoes training on animal welfare principles
- We continuously update our policies based on the latest research

4. Responsible Marketing

- We ensure our marketing reflects our commitment to ethical animal treatment
- We educate guests on responsible animal interactions through in-property information and signage

5. Ethical Stray Animal Management

- We handle stray animals humanely, providing care and re-homing where possible
- We work with local authorities and animal welfare groups to support sterilisation and control programs

Conclusion

Teardrop Hotels are dedicated to the highest standards of animal welfare. Through continuous improvement, we strive to make a positive impact on animals and offer responsible, ethical experiences for our guests.